

Terms of Service

Mour App LLC · Effective September 6, 2026 · Last updated September 25, 2026

MOUR – TERMS OF SERVICE Final Version

Effective Date: September 6, 2026 Last Updated: September 25, 2026 Governing Entity: Mour App LLC

IMPORTANT NOTICE BY USING THE MOUR PLATFORM, YOU AGREE TO THESE TERMS OF SERVICE.

1. THE PLATFORM AND OUR ROLE

MOUR is a technology platform only. MOUR does not control, direct, or supervise the work performed by Eyes. MOUR has no responsibility or liability for the actions or content of any user.

2. INDEPENDENT CONTRACTOR STATUS

Every Eye is an independent contractor. Eyes control their own methods, schedule, and whether they accept any job. MOUR does not require Eyes to accept any minimum number of jobs or work any set hours.

3. JOB ASSIGNMENT – FIRST-COME, FIRST-SERVED

Jobs are awarded on a first-come, first-served basis. The first Eye to accept an available job receives the

assignment.

If an accepted job is not completed within the allotted time set by the platform, the job will automatically become available again for other Eyes to accept. Acceptance of any job is voluntary. Eyes are free to decline any job.

4. EYE FULL LIABILITY ACKNOWLEDGMENT

By accepting any job, every Eye agrees to the following:

1. I am an independent contractor and not an employee or agent of MOUR.
2. I am 100% responsible for obtaining valid consent from every person appearing in any media I capture.
3. I will never knowingly film or record anyone under the age of 18 or engage in any illegal activity.
4. I am solely and fully responsible for everything I photograph, record, or livestream.
5. I am 100% responsible for verifying the identity and age of every person I film.
6. I am 100% responsible for complying with all applicable laws.
7. MOUR has zero responsibility or liability for my actions or the media I create.
8. I release MOUR from any and all claims arising from my activities.
9. I accept full personal liability for any legal issues resulting from the media I capture.

Every Eye must scroll to the bottom and sign this acknowledgment before accepting a job.

5. MEDIA CONSENT REQUIREMENTS

Eyes must obtain and upload a valid signed Media Consent & Release Form with ID verification for every recognizable person before completing a job.

6. ASSUMPTION OF RISK AND RELEASE

You use the Platform at your own risk. You release MOUR from all liability related to user content, consent, and conduct.

7. LIMITATION OF LIABILITY

MOUR's total liability shall not exceed the greater of \$100 or the fees you paid in the prior 12 months.

8. DISPUTE RESOLUTION

All disputes shall be resolved through binding individual arbitration in Delaware under the Federal Arbitration Act. Class actions are waived.

9. GOVERNING LAW

These Terms are governed by the laws of the State of Delaware.

10. PROHIBITED ACTIVITIES

Eyes and Requesters may not use the platform for illegal activity or to film minors. Violation results in termination and full assumption of liability by the user.

11. USER CONTENT AND CONDUCT — ZERO TOLERANCE FOR OBJECTIONABLE CONTENT AND ABUSIVE USERS

MOUR is only for users who are 18 years of age or older. By posting, uploading, streaming,

commenting, or
messaging on MOUR, you agree to these rules. MOUR has zero tolerance for objectionable
content and
abusive users.

Prohibited content and conduct. You may not post, upload, stream, or send content that:

- is sexually explicit or pornographic, or sexualizes anyone
- depicts, involves, or targets anyone under 18
- is hateful, harassing, bullying, threatening, or abusive, or promotes violence or self-harm
- is graphic or gratuitously violent
- records or shows a person without their consent where consent is required, or invades anyone's privacy
- is illegal, promotes illegal activity, or is fraudulent, deceptive, spam, or impersonation
- infringes anyone's copyright, trademark, or other rights

You also may not harass, stalk, threaten, or abuse other users, on or off the platform.

Reporting and blocking. You can report any post, comment, profile, or live stream by tapping the ... menu

and choosing Report, and you can block users so their content no longer appears to you. You can also

report content or users by emailing support@mourapp.com.

Review and enforcement. MOUR reviews reports within 24 hours. We remove content that violates these Terms

and eject offending users by suspending or permanently banning their accounts, and we may report illegal

content to law enforcement. We may remove content or suspend accounts without notice.

Contact. Questions or reports: support@mourapp.com

12. INDEMNIFICATION

You agree to indemnify and hold MOUR harmless from claims arising from your use of the platform.

13. SMS / TEXT MESSAGING (OTP AUTHENTICATION)

MOUR may send transactional one-time passcode (OTP) SMS messages to the mobile number you provide, solely for account authentication, login, or signup verification in the MOUR mobile app (com.mour.app). These messages are transactional authentication texts only — not marketing or promotional messages.

- Opt-in occurs only in the MOUR app when you enter your phone number and request a code.

There is no website form opt-in and no keyword text-in for this program.

- Message frequency: on-demand / as needed when you request a verification code
- Message and data rates may apply
- Reply HELP for help; reply STOP to opt out
- Consent to receive OTP SMS is not a condition of purchasing any goods or services
- Consent is collected specifically for MOUR's OTP program and is not obtained from purchased or shared lead lists
- We do not share, sell, or provide your mobile phone number or messaging consent data to third parties or affiliates for marketing or promotional purposes
- No mobile information will be shared with third parties or affiliates for marketing or promotional purposes

Privacy Policy: <https://mourapp.com/privacy>

Terms of Service: <https://mourapp.com/terms>

SMS OTP consent evidence: <https://mourapp.com/sms-otp-consent.html>

14. ENTIRE AGREEMENT

These Terms constitute the entire agreement between you and MOUR.

End of Terms of Service

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